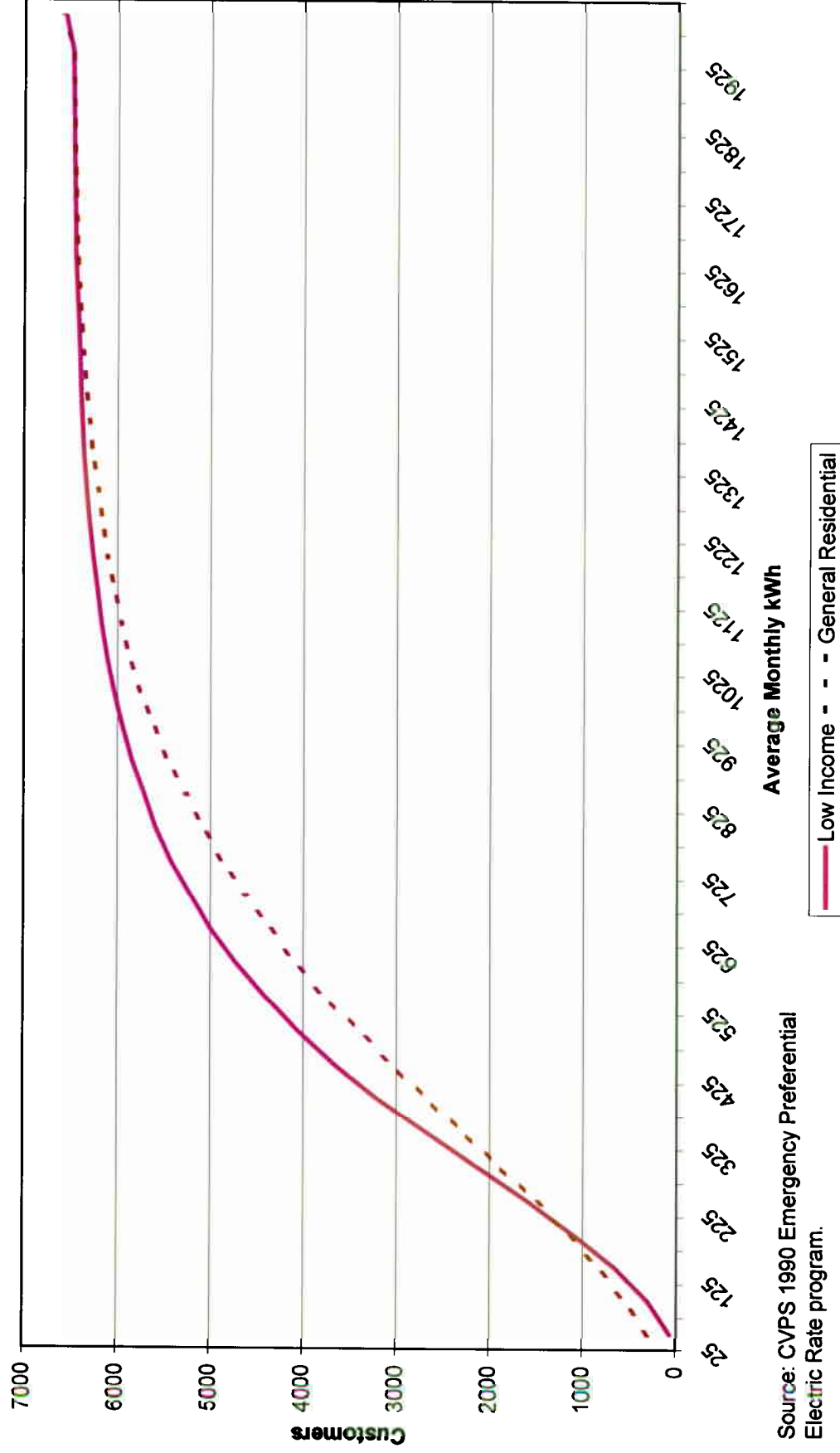


CENTRAL VERMONT PUBLIC SERVICE Low Income vs. General Residential Cumulative Frequency Distribution



CENTRAL VERMONT PUBLIC SERVICE CORPORATION
Explanation of Comparison of Low Income Customer
Usage to General Residential Population Usage

In 1990, CVPS implemented a PSB-approved Emergency Preferential Electric Rate (EPER). The EPER was a temporary targeted fixed credit program in effect for four winter months to assist low-income customers with the loss of the low-cost NYPA initial block of electric service.

6,600 CVPS customers came forward and participated in the EPER program. Participants qualified for the program by showing that they were enrolled in a Vermont Department of Social Welfare program or were low-income senior citizens.

CVPS analyzed the average monthly kWh usage of these customers and compared their kWh usage to a randomly-drawn sample of 6,600 customers that represented the general body of residential customers. The graph shows the cumulative frequency distribution of each group.